

## **TERMS AND CONDITIONS**

### **Organiser & Qualifications**

1. **"Beli & Menang" ("Contest")** is organized by Lotuss Stores (Malaysia) Sdn Bhd (No. Syarikat: 200001018812 (521419-K)) (**"The Organiser"**) in collaboration with Payments Network Malaysia Sdn Bhd (Company No.:200801035403 (836743-D)) (**"PayNet"**).
2. The Contest is open to individuals meeting the following criteria:
  - (a) shop at any Lotus's outlet (in-store) and / or Lotus's Shop Online (<https://www.lotuss.com.my/en>) or via the Lotus's Malaysia mobile app)
  - (b) must be 18 years old and above, permanent resident in Malaysia or a Malaysian citizen with a valid identification document and with a valid account with any financial institution in Malaysia during the Contest Period (**"Participant"**); and
3. Individuals listed below are not eligible to win Monthly Grand Prizes A and Monthly Grand Prizes B:
  - Employees of the Organiser and PayNet (including its associates, subsidiaries or related thereto) and their immediate family members (children, parents, siblings, including spouses); and/or
  - Representatives, employees and/or the advertising agencies or promotional agencies of the Organiser and PayNet (including its associate and related companies), and their immediate family members (children, parents, siblings, spouses).
  - Participants who have won prizes from any contest or campaigns organized by Lotus's within the last SIX (6) months prior to this Contest Period **are not eligible** to win any of the Monthly Prizes in this Contest.

### **Contest Period & Entry Criteria**

1. This Contest will commence from **31 July 2025 until 24 September 2025 at 11:59 PM** (Malaysian Time) (**"Contest Period"**) and segregated into Weekly and Monthly periods as set out in these Terms and Conditions. Any entries received beyond the Contest Period will be rejected and deemed invalid.
2. A minimum purchase of RM100 and above via Lotus's outlet (in-store) and / or Lotus's Shop Online (<https://www.lotuss.com.my/en>) in a single receipt/transaction, within the stipulated Weekly and Monthly Periods will be eligible for a maximum of 1 (ONE) entry per receipt (**"Proof of Purchase"**).
3. The Participant may submit more than ONE (1) entry during the Contest Period, but each Participant is limited to only submitting a maximum of THREE (3) entries per day throughout the Contest Period. Each

receipt can only be used ONCE. All of the Participant's entries will be disqualified if the same receipt is used for more than ONE (1) entry.

4. Entries received beyond each stipulated Weekly and Monthly Period will be deemed invalid and will be forfeited. For example, a purchase receipt dated 9 August 2025 (of the Week 2 – Weekly Contest) must be submitted on or before 13 August 2025. The said purchase receipt will no longer be valid for submission in the following week. This submission criteria applies to the Monthly Contest Period as well, please refer to the Contest Period below for your submission:
  - **Weekly Contest Period – 8 Weeks (“Weekly Period”)**
    - **Week 1: 31 Jul - 06 Aug 2025**
    - **Week 2: 07 Aug - 13 Aug 2025**
    - **Week 3: 14 Aug - 20 Aug 2025**
    - **Week 4: 21 Aug - 27 Aug 2025**
    - **Week 5: 28 Aug - 3 Sep 2025**
    - **Week 6: 04 Sep - 10 Sep 2025**
    - **Week 7: 11 Sep - 17 Sep 2025**
    - **Week 8: 18 Sep - 24 Sep 2025**
  - **Monthly Contest Period (“Monthly Period”)**
    - **Month 1: 31 Jul - 27 Aug 2025**
    - **Month 2: 28 Aug - 24 Sep 2025**
5. The Organiser reserves the right to amend and/or, extend the duration of the Weekly or Monthly Periods or the Contest Period as well as terminate the Contest.
6. The Receipt / Proof of Purchase must be submitted via the method stated below (How to Participate).

### **How to Participate**

7. Participants can submit their entries via Lotus's Malaysia app (**“Contest Mechanism”**).
  - **How to Participate:**
  - Make a purchase with a minimum of RM100 and above at any Lotus's outlet (in-store) and / or Lotus's Shop Online (<https://www.lotuss.com.my/en>) in a single receipt/transaction.
  - Register as a My Lotus's Member at <https://www.lotuss.com.my/en/mylotuss> to be eligible to participate, submit your entry (via the “Beli & Menang” widget and stand a chance to win weekly/monthly prizes.
  - For an entry to be considered valid, customers must submit their entry by completing the designated form with the following information::

- Receipt number;
- Transaction amount;
- Valid Email address;
- Indication of payment method via a check box (e.g. **MyDebit / DuitNow** or other payment methods); and
- A complete answer to the contest question.
- Entries with incomplete or unclear details or without a completed contest answer will be deemed invalid and disqualified.
- Sample of Receipt and where to find the Receipt Number:

**Lotus's**  
KEPONG  
LOTUS'S STORES (MALAYSIA) SDN.BHD  
(Reg No. 200001018812 (521419-K))

02302004687934 LOTUSS REU 0.50  
09554100453828 CUT FRUIT 4.99  
09555658701379 GENTING GA 4.80  
09555663103304 LOTUSS ROS 1.79  
09551004483081 LIMA LEMO 4.49  
09557335008184 CON-GG MIX 10.60  
09555589204543 SCHWEPES 7.88

TOTAL 35.05  
Duitnow QR RM100.00  
GRAB0035742862  
Auth Code =  
CHANGE DUE 0.00

\*\*\*\*\*  
|IMPORTANT NOTICE!|  
|Download Lotus's app now &|  
|enjoy great rewards including earn and|  
|burn points to save!|  
|on your shopping with Lotus's!|  
\*\*\*\*\*  
MY LOTUS'S ID 634000\*\*\*\*\*1325  
MY LOTUS'S POINTS THIS VISIT: 35  
TOTALS UP TO: 15/01/25 696  
\*\*\*\*\*  
THANK-YOU FOR SHOPPING AT LOTUS'S  
15/01/2025 13:26 05027 080 9080 7604

**Order Number**  
Order Number CPMY73059853  
Phone 60123676589  
Delivery Date 03/10/2024  
Van number TRIP-97544  
Delivery time 19:00-22:00

Customer Name: xxxxx  
Customer Address: xxxxxxxxxx

**Delivery Note:** Thank you for shopping with Lotus Stores (Malaysia) Sdn Bhd  
You selected Card Payment on delivery for your order.  
Please check your order before making your payment.  
Thank you.

We are sorry but: the following products are not available today - you have not been charged for them

Product You Ordered	Quantity
LAYS HOT CHILI SQUID SOG	1

**Your shopping**

Item Description	Unit price	Quantity	Total
CUTE AND CARE FRAGRANCE FREE BABY WIPES 30SX2	3.9900	3	11.97
KINDER BUENO TS FLOW PACK	7.9900	1	7.99
FARM FRESH SKINNY LOW FAT MILK 2L	16.2000	1	16.20
LIMAU LEMON BUI /LEMON (4052)	0.9900	5	4.95
MISTER POTATO CHIPS TOMATO 140G (PKT)	4.9500	1	4.95
MAMEE PREMIUM MI TARIK DUCK SX81G	4.3500	1	4.35
MAMEE PREMIUM MI TARIK VEGETARIAN SX80G	4.3500	1	4.35
MYOJO MEE GORENG SPICY SX80G	8.8900	2	17.78
KOTEX FRESH LINERS LONGER AND WIDER UNSCENTED 3 X 30S	13.9000	1	13.90
Subtotal before discount:			86.44
Subtotal (not subject to SST):			86.44
Delivery Fee:			FREE
6% SST on Delivery Fee:			FREE
Subtotal (subject to SST):			FREE
Pay with My Lotus's Point:			2.00
Total (Including SST):			84.44
Pay at door:			84.44

- Participants **can triple their chances of winning** when making payment using MyDebit card or DuitNow QR at any Lotus's in-store cashier counter (normal checkout counters only) during the Contest Period.
- Please note that DuitNow is not accepted at Lotus's self-checkout counters. Therefore, only receipts showing DuitNow as the payment method made at normal checkout counters will qualify for the triple entry benefit.
- **Any receipt that does not display "DuitNow" as the payment method will not be eligible for the triple chance bonus.**
- Sample of DuitNow / MyDebit receipt:



8. Participants are required to provide a valid identification document (Malaysian identification card) during or prior to prize redemption for the Winner verification process.

#### **Shortlisting of winners**

9. The winner will be selected based on the following process:
- **Selection of Weekly Prize winners:** At the end of each Weekly Period, the eligible Participant will be shortlisted by an automated computerised selection system based on the number of valid entries eligible for that Weekly Period.
  - ⊖ **Selection of Monthly Prize winners:** At the end of the entire Monthly Contest Period, the eligible Participant will be shortlisted by an automated computerised selection system based on the number of valid entries received during the Monthly Period.
  - Winners are only eligible to win ONE (1) Weekly Prize or ONE (1) Monthly Prize (for the entire contest period), during the Contest Period.
  - After the end of each Contest Period, in the event the winners cannot be contacted after three (3) attempts for three (3) consecutive days (during working hours, Monday to Friday), the Organiser reserves the right to disqualify the Winner's eligibility and shall select the next qualified Participant as the Winner at the absolute discretion of the Organiser.

#### **Contest Prizes & Redemption**

##### **Contest Prizes: Weekly Draw**

Weekly Period	Weekly Prizes	Total Contest Winners
<b>Week 1: 31 Jul– 06 Aug 2025</b>	5-Day Free ZUS Tea (worth RM56) & RM68 Lotus's eVoucher (valid for 1	45

	month	
<b>Week 2: 07 Aug - 13 Aug 2025</b>	5-Day Free ZUS Tea (worth RM56) & RM68 Lotus's eVoucher (valid for 1 month)	45
<b>Week 3: 14 Aug - 20 Aug 2025</b>	5-Day Free ZUS Tea (worth RM56) & RM68 Lotus's eVoucher (valid for 1 month)	45
<b>Week 4: 21 Aug - 27 Aug 2025</b>	5-Day Free ZUS Tea (worth RM56) & RM68 Lotus's eVoucher (valid for 1 month)	45
<b>Week 5: 28 Aug - 03 Sep 2025</b>	5-Day Free ZUS Tea (worth RM56) & RM68 Lotus's eVoucher (valid for 1 month)	45
<b>Week 6: 04 Sep - 10 Sep 2025</b>	5-Day Free ZUS Tea (worth RM56) & RM68 Lotus's eVoucher (valid for 1 month)	45
<b>Week 7: 11 Sep - 17 Sep 2025</b>	5-Day Free ZUS Tea (worth RM56) & RM68 Lotus's eVoucher (valid for 1 month)	45
<b>Week 8: 18 Sep - 24 Sep 2025</b>	5-Day Free ZUS Tea (worth RM56) & RM68 Lotus's eVoucher (valid for 1 month)	45

**Contest Prizes: Monthly Grand Draw / Monthly Draw**

<b>Prize Type / Period</b>	<b>Monthly Grand Prize / Monthly Prizes</b>	<b>Total Contest Winners</b>
<b>Monthly Grand Prize A</b> <b>(Month 1: 31 Jul - 27 Aug 2025)</b>	1 year Grocery supplies RM6000 (RM500 per month Lotus's eVoucher x 12 months - valid for 2 months)	8
<b>Monthly Grand Prize B</b> <b>(Month 2: 28 Aug - 24 Sep 2025)</b>	1 year Grocery supplies RM6000 (RM500 per month Lotus's eVoucher x 12 months - valid for 2 months)	8
<b>Monthly Prize A (Month 1: 31 Jul - 27 Aug 2025)</b>	Pensonic Batik Series worth RM300 (Blender + Juicer)	12
<b>Monthly Prize B (Month 2: 28 Aug - 24 Sep 2025)</b>	Pensonic Batik Series worth RM300 (Blender + Juicer)	12

- A total of 400 prizes are allocated for this contest.
- Monthly Grand Prize A/B: RM500 Lotus's eVoucher will be credited to your Lotus's Malaysia app account on a monthly basis (each month for 12 months).
- Monthly Prize A/B: The Pensonic Batik Series items will be sent to your address via courier, we will send

you an email message pertaining to this.

- Weekly prize: The 5-Day Free ZUS Tea will be push to your ZUS mobile app, you will need to agree to your data being shared to Zus to complete the process. As for the RM68 Lotus's eVoucher, this will be credited into your Lotus's Malaysia app account.
- Images of Contest prizes shown in any promotional materials, advertisements, publicities and other materials relating to this Contest are for illustrative purposes only and may not depict the actual prizes.

#### **Redemption Terms, Communication & Responsibility**

1. Prizes are subject to the terms and conditions set by the supplier (if applicable). To the extent permitted by law, the Organiser, PayNet, and its agents are not responsible for all liabilities, losses and damages arising from any deferment, cancellation, delay or changes to the prizes details or any unforeseen circumstances beyond the reasonable control of the Organiser and/or PayNet and for any act or default by any vendor or third party supplier.
2. The Organiser and PayNet shall not be liable for any loses or damages which occur during the prize redemption process.
3. The Organiser reserves the right to postpone the date and change the place/venue for prize redemption that has been determined to a later date or another place/venue in the event of any unforeseen circumstances.
4. The Organiser and PayNet shall not be liable for any transportation costs in connection with the redemption and/or delivery of the prize. Any additional costs, duties, taxes and/or incidental expenses, costs, fees or charges imposed in respect of the prize collection are solely borne by the Winner.
5. The prize fulfillment will be subjected to the availability of these prizes. The Organiser will notify the winner from time to time.
6. All decisions made by the Organiser in connection with the Contest including but not limited to the selection of winners and the Contest Prizes are final, conclusive and binding. Any correspondences, inquiries, appeal or objection from the Participant shall not be entertained.

#### **Winners' communication**

7. The winners will be contacted by the Organiser (from [SH\\_MY-Partnership@lotuss.com](mailto:SH_MY-Partnership@lotuss.com) <mailto:partnership.my@lotuss.com>) via email based on the email information supplied during their submission process. Therefore, we advise the Participant to update their latest valid email address during entry submission.

8. All shortlisted winners will be contacted exclusively via email and push notifications through the Lotus's Malaysia app and Lotus's Malaysia official WhatsApp account. No other methods of communication (such as SMS, or phone calls) will be used by the Organiser for this Campaign.
9. Participants are responsible for ensuring that the email address provided during participation is valid, active, and accessible. The Organiser will not be held responsible for any failure to receive communication due to invalid, incorrect, or inactive email addresses. Failure to respond to the email notification within the stipulated time may result in disqualification and forfeiture of the prize.
10. Participants are advised to regularly check their registered email inbox throughout the Campaign Period for any updates or winner notifications. It is the Participant's responsibility to ensure that the email address provided during participation is valid, active and accessible, as all official communications regarding the Contest (including winner notifications) will be conducted strictly via email and push notifications through the Lotus's Malaysia app and Lotus's Malaysia Official WhatsApp account.
11. Winner must claim their Contest prizes on the specific date provided by the by the Organiser. In the event the Winner (for Weekly Prize / Monthly Prize) fails to claim their prize or nominate a representative within the stipulated time, the Organiser reserves the right to forfeit the prizes and award the prizes to another Winner. The winner must present a valid identification document to redeem/receive their prizes.
12. Winner that requires a representative to claim their prize on their behalf must ensure that their representative provide a letter of authorization issued by the Winner, a copy of the Winner's valid identification document, and the representative's valid identification document.

#### **Rights of the Organiser**

1. By participating in this Contest, the Participant give their consent to the Organiser to publish and use their names and images submitted by the Participant/Winner (if any) for advertising, marketing, publicity and/or any other purpose in any medium, without any prior notice nor compensation to the Participant/Winner. Participant/Winner shall not be entitled to claim ownership or other forms of compensation on the materials.
2. Prizes are not exchangeable for cash. The Organiser shall be entitled to replace the prizes with other prizes of the same value at its sole and absolute discretion. To the extent permitted by law, the Organiser, its agencies, affiliates, and sponsors and their representatives shall not be liable for any defects or misuse of the prizes, or to any claims, liabilities, losses or damages in connection with this Contest.
3. If for any reason this Contest is unable to proceed as planned for (and not limited) reasons such as computer virus, hacking, unauthorized intervention, fraud, technical failure, any act of government not

limited to movement control order or any other reason beyond control, the Organiser reserves the right, in its sole discretion, to revoke, terminate, modify or suspend this Contest.

4. The Organiser at its sole discretion may remove and/or disqualify any Participant and/or entries if found or suspected of cheating/hacking/tampering with the Contest submission process, the operation of this Contest or in violation of any Terms and Conditions of the Contest.
5. The Organiser reserves the right to amend the Contest Terms and Conditions at any time.
6. In addition to these Terms and Conditions, any other order or rules of the Contest as stated at the website <https://corp.lotuss.com.my/campaigns/Lesgo-Lokal-dengan-Lotuss> or otherwise, shall also bind all Participants and their participation in this Contest.
7. In the event of any inconsistency between these Terms and Conditions and any terms contained in any promotional materials for this contest, the terms and conditions contained at [INSERT URL] shall prevail. In the event there is inconsistency between the Malay and English language version of the Terms and Conditions, the English language version of the Terms and Conditions shall prevail.
8. By participating in the Contest, the Participant give their consent to the Organiser or any third party appointed by the Organizer to process the Participant's personal data for the purposes of this Contest.
9. Unless stated otherwise, all transportation cost, internet charges, personal costs and/or any and all other costs, fees and/or any and all kind of expenses incurred by the Participant in connection with this Contest (whether for the purpose of joining, participating in or receiving any benefit or prizes from the Contest) are at the sole responsibility of the Winner. To the extent permitted by law, the Organiser, its affiliates or authorized agents or representatives shall accept no liability or responsibility whatsoever for those costs/charges/fees/ expenses incurred by the Participant in connection with this Contest.
10. The Organiser and PayNet, its affiliates and/or authorized third parties shall accept no liability or responsibility for entries lost, damaged, delayed due to computer, IT or any technical error.

#### **Liability and Responsibility**

1. Participants as well as Winners shall assume full liability and responsibility for any liability, unexpected event, injury, damage, claim or accident (including death) caused by their participation in this Contest and/or redemption and/or use of the Contest Prizes and agree to release the Organiser, PayNet and its agencies from any claim whatsoever for any injury, accident, loss of life nor loss of economy and others.



2. To the fullest extent permitted by law, in no event the Organiser and PayNet or any of its officer, employee, representative and / or agent (including, any third party agencies that deals with the Organiser for the purposes of this Contest) be liable for any loss or damage (including loss of income, profits or goodwill or indirect damages, incidental, consequential, exemplary, punitive or special damages of any party including third parties) howsoever arising whether in contract, tort, negligence or otherwise in connection with this Contest, although the Organiser and PayNet has been advised of the possibility of such damages in advance, and all such damages are expressly excluded.
3. By participating in this Contest, the Participant agrees to comply with all the decisions made by the Organiser and agrees unconditionally to the Terms & Conditions of this Contest and all decisions made by the Organiser.
4. The Organiser would like to alert the Participant to take reasonable precautions when receiving any phone calls or messages requesting for your personal information(s) during and/or after the Contest. The Organiser would also like to advise our valued participants to contact the Organiser for verification regarding the Contest. Winners will be contacted and notified only via the following email address: [SH\\_MY-Partnership@lotuss.com](mailto:SH_MY-Partnership@lotuss.com).

#### **Privacy Notice**

1. By participating in this Contest, the Participant give their consent to and authorize their respective banks to disclose to the Organiser, and authorize the Organiser to collect, store, use, process their names, masked Identification Numbers (IC) and other mandatory personal particulars ("**Personal Data**") for the purposes of organizing and/or conducting the Contest, including but not limited to announcing and publishing Personal Data and/or photos of the Participant the Organiser's website for advertising and publicity purposes.
2. By participating in the Contest, Participant consents and authorizes the Organiser to use a third-party service including but not limited to any MyDebit financial institution to process the Participant's Personal Data. All such third parties are contractually obliged, not to use the Participant's Personal Data in any other than way that stated herein.
3. Under the laws of Malaysia, the rights of Participant includes:
  - a. The rights to withdraw consent for the use of Personal Data at any time by contacting the Organiser at the contact details mentioned below by providing the Organiser with the Participant's name and email address for removal of the said Personal Data;
  - b. The rights to obtain a copy of the Personal Data which the Organiser hold; and
  - c. The rights to correct inaccurate Personal Data.

4. Participant may refer to the Organiser's Terms and Conditions and Campaign page at <https://corp.lotuss.com.my/campaigns/Lesgo-Lokal-dengan-Lotuss>. To call the Organiser's helpline line during working hours, 9am-6pm, Mon - Fri at 1300 13 1313 or email to [lotusshelpline@lotuss.com.my](mailto:lotusshelpline@lotuss.com.my) for any info pertaining to data protection or legal rights.
5. The Organiser will take reasonable precautions to keep Participant's Personal Data secure and requires third party processors to do the same. However, the Organiser may disclose the Participant's Personal Data if required by law, search warrant, subpoena, or court order.
6. Any matter to the Personal Data relating to this Contest shall be governed by and dealt with in the Personal Data Protection Act 2010 and any relevant laws in Malaysia.

**[END]**